

On the Occasion of Patient Safety Awareness Week 2019

# 3<sup>RD</sup> PROFESSIONAL DEVELOPMENT PROGRAMME

ON

## Leading Quality and Patient Safety Improvement: Essentials for Managers

March 15-16, 2019

New Delhi

### FEATURING

• **Framework for patient safety and quality in healthcare: Concepts and practice** • **Safety as a first principle of quality-Ethical & medico-legal issues** • **Quality concept and tools Preventing errors: Measures and Measurement tools** • **Monitoring of key performance indicators** • **Role of Communication** • **Tips for reducing hospital violence** • **Reducing Hospital Acquired infections - Antibiotic Policy and Antimicrobial Stewardship** • **Strategies to Improve Medication management**

### WHY THIS SERIES

- ✓ **Coverage ≠ Quality**
- ✓ **Utilization x Quality = Health**
- ✓ **Quality and patient safety is a priority for healthcare organizations particularly in today's fast-paced environment, rising litigation and violence against healthcare workers.**
- ✓ **Good quality and safer care is more than just a by-product of well educated, well intentioned clinicians.**
- ✓ **Managers play a vital role in their organizations' success as they act as a bridge between senior leadership and the front line staff.**

### ORGANIZED BY

Delhi Society for Promotion of Rational Use of  
Medicines (D\$PRUD).

For details visit [www.dsprud.org](http://www.dsprud.org)

### FOR

Managers  
Quality officers  
Clinicians  
Any healthcare professional including nursing staff

### HIGHLIGHTS

Multi-disciplinary  
renowned faculty  
Interactive workshop

### FEE

Rs. 10,000 per  
participant.

**Group Registration (3 or  
more) 9,000 per  
participant**

**Bulk registration (20 or  
more) Rs. 8,000 per  
participant**

The course fee, covers  
tuition, training course  
material, and lunch.

*Book accommodation on  
demand at actual*

Travel to be arranged by  
the participant.

### Register before

February 28, 2019

### Contact persons:

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**Pay online details  
enclosed**

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