

**Delhi Society for Promotion of Rational Use of Drugs (DSPRUD)**  
**Indian Confederation for Healthcare Accreditation (ICHA)**  
**&**  
**Association of Healthcare Providers (India) (AHPI)**  
**Announce**  
**Two days Training Programme**  
**On**  
**PATIENT SAFETY WITH A SPECIAL FOCUS ON MEDICATION SAFETY**  
**March 20-21, 2017**  
**NEW DELHI, INDIA**

**Why this training course?**

Patient Safety has become one of the most important factors in the healthcare and concerns equally all the stakeholders. Providing safe, timely, effective, efficient, equitable and patient-centred healthcare is a key challenge for healthcare providers.

Unsafe care is not only a significant source of patient morbidity and mortality but also a major cause of distress to patients and families. Studies show that unsafe care costs billions due to additional hospitalization, litigation costs, lost income, disability and medical expenses for management of hospital acquired infections (HAIs). Large number of deaths occur world over (many even go un-reported) due to errors in medical care which are otherwise largely preventable.

**Though no reliable Indian data is available, but healthcare experiences, media reports and estimates by WHO and other global agencies suggest a worse, definitely not any better, situation in India.**

Healthcare Associated Infections (HAIs) and growing resistance to antimicrobials (AMR) is a real threat and can reverse all current achievements in medicines. Every year, 100s of millions of people are affected by HAIs worldwide (~10% of hospital admissions in developed countries). Curable diseases (from sore throats, ear infections to TB and malaria) are in danger of becoming incurable. **Irrational use of antibiotics is the greatest driver of AMR.**

Amongst patient safety goals, key areas include reducing errors and HAIs and

improving medication safety & effective communication.

Lack of coordination and gaps in the communication between healthcare workers have been responsible for most errors. Handoffs and transitions are particularly high risk for adverse events. About half of all medication errors occur at interfaces of care. This, ensuring patient safety, requires open communication between physicians, hospital staff, patients and their families and non-punitive reporting culture.

Medication management process is vulnerable to a number of 'medication misadventures or errors' ranging from inappropriate selection, prescribing, storage, dispensing, administration of medicines, lack of patient information. Many of these sources of errors and wastage could be reduced by following simple principles of medication management. Further, everyone has a role in patient safety and in creating a safety culture. Alert health providers can intercept errors and prevent harm reaching the patients.

DSPRUD together with ICHA and AHPI are a group of visionary organizations committed to redesigning health care into a system without errors, waste, delay, and unsustainable costs and technical and professional competencies covering the areas of education, awareness and best practices implementation in patient safety.

**Objectives**

Safer care is more than just a by-product of well educated, well intentioned clinicians and

healthcare providers. This course will provide guidance on all aspects of patient safety. The training course will focus on the well tested practical approaches to ensure patient safety and will cover the practical aspects of ensuring medication safety.

### **Who should attend?**

Clinicians, clinical pharmacologists, quality officers, managers dealing with quality, nurses, and pharmacists from Government hospitals, Corporate and other private hospitals committed to patient safety.

### **Course Highlights**

- Why patient safety
- Components of patient safety, components, human factors, complexity, need for teamwork and collaboration.
- Key focus areas for patient safety
- Medication errors: Special Focus on High Alert and Controlled Drugs
- Preventing errors tools e.g. checklists, best practices, guidelines
- Patient safety culture and communication.
- Sources of errors – multiple factors. 7 steps for patient safety
- Patient safety in Invasive Procedures
- Clean Care is Safer Care – Infection Control
- Response to Incidents and solutions
- Strategies to Improve Medication Use: Role of Essential Medicines List, Standard Treatment Guidelines and Prescription writing in improving quality of care
- Monitoring of adverse drug reaction and management

### **Venue:**

Department of Medical Education, Maulana Azad Medical College, New Delhi

### **Fees and Application**

The course fee of Rs. 7,000 + 14% Service Tax + 0.5% Swachh Bharat Cess + 0.5% Krishi Kalyan Cess is to cover tuition, training course material and lunch.

**For Participants from outside Delhi:** Rs. 11,000 + 14% Service Tax + 0.5% Swachh Bharat Cess + 0.5% Krishi Kalyan Cess – which would include two nights' accommodation on twin sharing basis.

**For bulk booking for more than 10 candidates** concessional registration fee would be applicable @ Rs. 6,000 + 14% Service Tax + 0.5% Swachh Bharat Cess + 0.5% Krishi Kalyan Cess without accommodation and @ Rs. 10,000 + 14% Service Tax + 0.5% Swachh Bharat Cess + 0.5% Krishi Kalyan Cess with twin sharing accommodation.

The course fee is to be paid by bank draft in the name of “**Delhi Society for Promotion of Rational Use of Drugs**”.

### **Last date for application**

Applications and fee are due not later than February 28, 2017. Due to limited places available early applications are encouraged. **Please send application complete with your title/designation, affiliation, specialization, length of service, contact numbers and email id to:**

**Course Coordinator** - Dr. Sangeeta Sharma, Secretary Cum Treasurer, Delhi Society for Promotion of Rational Use of Drugs, 2<sup>nd</sup> Floor, Delhi Government Dispensary, Vasundhara Enclave, Delhi-110096.  
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